

**“Looking for an opportunity? Best move you will ever make!”**



## Opportunities at SMCL

### Sejaya Micro Credit Limited -SMCL

#### Some key facts about us

“SMCL is a fully owned subsidiary of GOJO & Company Inc. Japan. SMCL is a rapidly growing, licensed microfinance company under CBSL, with a focus on serving entrepreneurs and families at the base of the socio-economic pyramid with the economic opportunities to transform the quality of their lives. Due to its commitment to serving customers responsibly, focusing on customer service, and maintaining fair and transparent pricing, SMCL has become a trusted provider of financial services for Sri Lankans.

SMCL is a company which offer a culture so rich in Professional opportunity, personal fulfillment, and long-term growth. At SMCL, we understand that exceptional service to our members begins and ends with exceptional regard for our people. Our business is not about money, but about people, we are working with, for, and in service of others. In short, because relationships matter.”

## CALL CENTER CSO

#### The job

- Attend to inbound and outbound calls effectively
- Maintain accuracy of information provided to and obtain from customers.
- Accomplishes sales targets by cross selling effectively and catering to the specific needs of the customers
- Active participation in the recovery process of the organization and completion of set targets

#### Candidate's Profile

- Sat for A/L in any stream
- School leavers are encouraged to apply
- Be customer focused and empathetic
- Language proficiency in Tamil and Sinhala
- Ability to maintain confidentiality and highest level of integrity is a must.
- Pay attention to details
- Ability to be multi-tasking when required

Work Location: Nugegoda

Please apply for this position by sending your updated CV in MS Word/PDF format to [careers@sejayacredit.com](mailto:careers@sejayacredit.com) with the 'Junior IT Executive' subject line.

Due to the high volume of applications, only the selected candidates will be contacted.

For more information, please visit our website: [www.sejayacredit.com](http://www.sejayacredit.com)

FB FAN PAGE: <https://www.facebook.com/SejayaMicroCreditLimited>

SMCL is an equal opportunity employer. We are committed to a work environment that supports, inspires, and respects all individuals and in which personnel processes are merit-based and applied without discrimination on the basis of race, color, religion, sex, sexual orientation, gender identity, marital status, age, disability, national or ethnic origin, citizenship, or other protected characteristic.